

## **2012 Nitro Jam Ticket Exchange Policy**

We at IHRA will make every attempt to produce an exciting show for our fans. From time to time the show is affected by weather. If the show is affected by weather our standard policy for ticket exchanges is outlined below:

An event is considered complete after one show round and there will be no credit. In case of a total rainout the customer is entitled to a 100% credit on that day's ticket.

If customer can not attend the rescheduled event, the ticket holder must retain the tickets for use toward the ticket purchase of next year's event. Customer is responsible for any difference due to price increase, account fees etc.

All sales are final. No refunds. IHRA is not responsible for lost or stolen tickets. Credentials will not be honored.

December 16, 2011